

M-2023-3038060- jbs

My name is Michell Suayan, I reside at 312 Kennel Rd., Saylorsburg, PA 18353. Last year my electric bill tripled for no reason. I actually had less people living in my house. I have lived here for almost ten years and never had I received a bill for so much. I repeatedly called and continued to be told, if I reached anyone, that my usage had simply increased. I have since been paying \$500 per month but the bills I was receiving were well over a thousand dollars a month. I have continued to pay the \$500 a month to them but I have been behind by thousands of dollars. To date I am being told I owe \$7476.55 and I just received a shut off notice. Please help.

Kind regards

Michell Suayan

[Msuayan55@yahoo.com](mailto:Msuayan55@yahoo.com)

407-619-5053



### Account Summary

31... ( ) ▾

[View all accounts >](#)

Your service will be shut off on Feb 27 unless you take action.

[Get help paying >](#) [Make a payment >](#)

<p>Amount Due</p> <h1>\$7,476.55</h1> <p>Past Due</p> <p>Pay Now</p> <p><a href="#">Get Help Paying &gt;</a></p>	<p>Account Details</p> <table border="1"> <tr><td>Previous Balance</td><td>\$6,570.81</td></tr> <tr><td>Current Bill</td><td>\$905.74</td></tr> <tr><td>Account Balance</td><td>\$7,476.55</td></tr> </table> <p><a href="#">View Bills &amp; Payments &gt;</a></p>	Previous Balance	\$6,570.81	Current Bill	\$905.74	Account Balance	\$7,476.55
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Current Bill	\$905.74						
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**Bill-to-Date Estimate\*** **\$502.93**

14 days into 32-day billing cycle ending Mar 8

Usage-to-Date **3410 kWh**  
Average Daily **\$35.92** Cost

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\*Your bill-to-date estimate is based on PPL Electric Utilities' price for generation and transmission as of the previous day.

### Monthly Energy Use

February **7,679 kWh**

951 kWh more than this month last year

[View Usage Details >](#)