

This comment is in reference to docket number M-2023-3038060. I did not receive a PPL bill for multiple months, and then when I finally did receive my bill, it was grossly overestimated. This has created a vicious cycle of financial strain on my family. There seems to be no way to get caught up with my electric bill. With the rates jacked up even more now, I am even further behind and getting charged late fees, when I was told that, because of their error, there would be no late fees.

Thank you for your consideration,

Chad M. Bogansky

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