

To Whom it May Concern:

RE : PPL SETTLEMENT DOC #M-2023-3038060

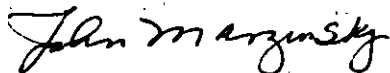
I HAD ISSUED A FORMAL CASE COMPLAIN AGAINST PPL, 2023, WITH THE PUC DUE TO OUR MONTHLY ELECTRIC BILL GOING FROM ESTIMATED \$146 TO AS HIGH AS \$800 IN THREE WINTER MONTHS. TEMPERATURE WAS RAINGING BETWEEN 20 AND 25 DEGREES AT THAT TIME.

Natually when PPL finally responded to my numerous messages they stated that our meter was correct. I stated it has to be a mistake. We changed nothing , same people same house, not cold weather. I asked for a meter reader but they would not listen.

The same thing happened this year. December, January and February bills are triple. Again warm temperatures.

Posted in our local newspaper the PUC has reached a settlement with PPL for "customer data not transferring from its customer management system to its service system". Therefor ESTIMATED BILLS were sent out with wildly inaccurate balanced due. Ours had to be estimated to be that high.

I am requesting to be included in the PPL settlement.



John Marzinsky PPL #



1009 Maple St

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FEB 12 2024

PA PUBLIC UTILITY COMMISSION

1561J

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