

To the PUC concerning my PPL billing,

I did not receive any PPL bills for 3 to 4 months then I received three bills at one time with differing amounts. I had to contact PPL which took several hours on hold and it was inconvenient as I work during the day. I was informed that it was an estimated amount, that PPL No longer has meter reading at peoples homes. I told the agent they guesstimated much too high but I was told I needed to pay that amount. I know how much my electric bill is normally and it was too high but I paid it, Please review my account. Thank you

Karen Miller