

Stacey Pepitone

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There has been a constant battle with PPL and the rates and the billing. We have not received bills regularly. I have called and verified my email address as well. It has been at least 8 months. I have let them know the situation with myself being the only one bringing in an income. My husband is partially disabled and we have been waiting for his disability to come through. He was just denied. This is an ongoing issue and we have informed PPL of the issue. They have not been able to help. I have gotten the runaround from them. Been on hold for 10-15 minutes or longer. Sometimes even being disconnected. But somehow we get correspondence in the mail to let us know that we owe over 7,000.

Thank you for your time