



**joan hoppersberger** <bjhjmh0827@gmail.com> 1:43 PM (6 minutes ago)

to me

my experience with ppl started with not receiving my bills i had i had just purchased my house covid was happing at the time and ppl and was adding to the problem of not getting my bills to me but it was really convenient that i would receive a shut off notice from them after the fact of not receiving a bills and being on the phone with them for over an hour after trying to get thru from a busy signal or being hung up on that all i got was i am sorry about that. You did not receive your bill they put me on a payment plan for a bill a of over \$2000 for a house i just moved into two prior come on so this continues i just paid what ever i could afford i was on lay off at that time no bills from ppl just shut off notice to this day no bill just shut off notice i just got bill down to \$300 i got the shut off notice for over \$1200 do you want to know what they had the B\*\*\*s to tell me that they estimated my power to be that high they estimated now i thought you read the meters i didn't know your employees have special powers that they could do such a thing they must be very special the only person that is home is during the day is my wife who had a not one but 4 strokes in the last two years and i don't think she estimated that much power your employees estimated a\$1200 a month at so with out no bills coming to my house and only shut off notices and wrong charges to my bills from 2022 to 2024 the is very disappointing 3399043025



ReplyForward

Add reaction