



Patricia Bowman
528 E Ross St
Lancaster, PA 17602-1946

PUC Rocket Number
M-2023-3035060

RCVD PUC SEC BUR
FEB 20 2024 AM 11:24

My December + January bills were much higher than I ever had. I checked my outside meter both times and PPL's amount was 100-150 over what meter amount showed. I was calling and calling but was unable to get through to them. I am on a budget plan so I ended up paying \$30.00 extra 2 months to help make up the difference.

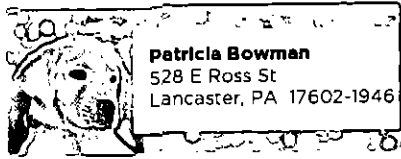
When I finally got through to PPL they said time to

NOTES

complain had expired so
I couldn't do anything
about it. I'm retired so
\$80.00 is a lot of money to
put out when I'm not sure
I owed it in the first place.

I feel they screwed a
lot of people who
can't afford it, so please
get them good so this
never happens again

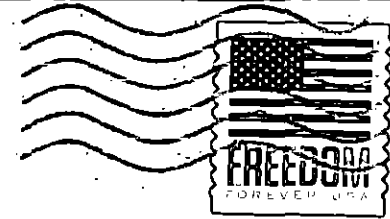
Thank you
Patricia A. Bowman



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HARRISBURG PA 171

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Secretary, Pa Public Utility Commission,
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