

To whom it may concern,

We feel we have been over charged for years, we have asked a few time to have PPL look into this. Our house is approx. 1700sqft, so we are at the average of sqft of homes in Pa but we are using almost 2x as many KW, something is not right. Also our lights will flicker and we have a lot of power outages, maybe only momentarily but enough to have to reset all clocks in the home. We did have even recently have a main circuit box replaced because we felt that it may have been causing some of the issue as we found the main lugs Prestolite was getting brittle. When we seen this claim we felt maybe if we commented on it, we might get a resolve for our issue, thank you for your time.

Regards,

Joe Earnest

570-932-0173

Jearnest1863@gmail.com