



# Electric Bill Breakdown

## Understanding Your Electric Bill



PPL Electric Utilities

**Your Supplier Contact Information**

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:  
 Electric Supplier 1234 Phone: 1-888-555-2222  
 Customer Services  
 12 MAIN ST  
 BETHLEHEM, PA 18015

If you have chosen an alternative electric generation supplier, that supplier is listed here. You can choose a new supplier at any time. Customers that have contracts with suppliers must wait until the contract period is expired to switch. This is their Price to Compare.

### Billing Details

Previous Balance	\$145.80	
Payment Received Jun 27, 2011 - Thank You!	-\$145.80	
<b>Balance as of Jul 6, 2011</b>		<b>\$0.00</b>
<b>Charges for - Electric Supplier 1234</b>		
<b>Generation &amp; Transmission Charges</b>		
General Service Rate: ESUP for Jun 3 - Jul 5		
Energy Charge 1429 Kwh@ \$0.0949/Kwh	135.61	
<b>Total Electric Supplier 1234 Charges</b>		<b>\$135.61</b>
<b>Charges for - PPL Electric Utilities</b>		
Residential Rate: RS for Jun 3 - Jul 5		
<b>Distribution Charge:</b>		
Customer Charge	8.75	
1,429 kWh at 3.32300000¢ per kWh	47.49	
PA Tax Adj Surcharge at -0.27600000%	-0.16	
<b>Total PPL Electric Utilities Charges</b>		<b>\$56.08</b>
<b>Amount Due By Jul 27, 2011</b>		<b>\$191.69</b>
Account Balance		\$191.69

Unchanged - if using competitive supplier this is rolled into generation

Use this price to compare to other suppliers' prices when shopping for electricity. It includes the supply and transmission costs. Supply + Transmission = Price to Compare

Remains regulated by PUC

**Distribution Charge** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

**Customer Charge** - A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

**State Tax Adjustment Surcharge** - A charge, or a credit, or electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

**Consumer Education Charge** - A monthly charge for ongoing consumer education concerning your bill, shopping for electricity, energy efficiency and conservation.

**Transmission Charge** - Charges for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company. Based on federally regulated charges.

**Generation Charge** - Charges for the production electricity.

**KWH** - (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Customers are usually charged for electricity in cents per kilowatt-hour.

**RSD** - The rate for service to a private home.

## Choosing a competitive supplier for your electric generation

Electric customers in Pennsylvania were among the very first in the United States to have the ability to choose the company that supplies their electricity. You may be able to choose your electric generation supplier (EGS) in areas where competitive electricity supplies are being offered. Consumers may be able to secure supply rates below the prices offered by their utility. Generation supply costs comprise the majority of the average electric bill. Consumers are encouraged to proactively engage competitive suppliers – whose price is unregulated by the Pennsylvania Public Utility Commission (PUC) – to obtain pricing information for the generation portion of their bill. Competitive offers may not be available in all areas.

## Why should I shop for electricity?

Just like you would shop for any household item, you can shop for your electricity to find the best deal and the best service for you needs. Remember, saving just one cent per kWh could translate into more than \$100 a year in savings, depending on usage. Competitive offers may not be available in all areas. Log onto [www.PAPowerSwitch.com](http://www.PAPowerSwitch.com) to learn about suppliers in your area.

## I participated in a pre-pay program with my utility, but would like to choose another supplier. What happens to my money?

The money that you deposited in a pre-pay plan and any interest will be applied to your account, no matter who supplies your electricity.

## Will I still be able to take advantage of “budget billing”?

Yes – Be sure to tell the competitive supplier that you want budget billing, which allows you to pay a “fixed amount” each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

## What is the “price to compare”?

The price to compare (PTC) is the price per kilowatt hour (kWh) your electric distribution company will charge. When asked, the competitive supplier also will provide you with a PTC, allowing you to make an apples-to-apples comparison on price for the generation portion of your bill. Be sure to ask how long the price is effective and verify if taxes or other fees are included in the PTC.

## My utility company has always been a good company. Why should I switch now?

PPL does not care if you choose a competitive supplier and is encouraging its customers to shop around. PPL will continue to deliver your electricity, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your electric service should not change as it is still monitored by the Commission. You may be able to save money with a competitive supplier or you can stay with PPL. It's your choice.

### For further information, contact the Public Utility Commission:

#### Write

PA Public Utility  
Commission Bureau  
of Consumer Services  
P.O. Box 3265  
Harrisburg, PA 17105-3265

#### Call

1-800-692-7380  
For people with speech  
or hearing loss, dial 7-1-1  
(Telecommunications Relay  
Service)

#### Visit our websites

[www.puc.pa.gov](http://www.puc.pa.gov)  
[www.PAPowerSwitch.com](http://www.PAPowerSwitch.com)

