



2021-2022 Program Year

LIHEAP is...
the
Low-Income Home Energy Assistance Program

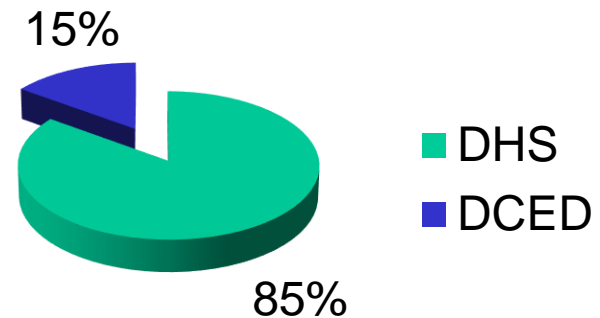
- A federally-funded block grant to help low-income households afford home energy costs
- Pennsylvania offers heating assistance and energy efficiency improvements

*Pennsylvania received **\$200 million** for the 2020-21 program year

Administered by the Department of Human Services (**DHS**)

- LIHEAP Cash benefits
- LIHEAP Crisis benefits for fuel supply emergencies
- 67 County Assistance Offices (CAOs)

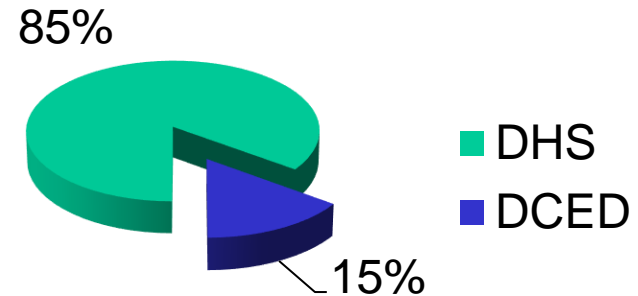
Grant Allocation



Administered by the
Department of Community
and Economic Development
(**DCED**):

- LIHEAP Weatherization Assistance
- LIHEAP Crisis benefits for inoperative heating systems (Crisis Weatherization)
- 36 Weatherization agencies

Grant Allocation



Some 2020-2021 stats:

LIHEAP Cash

- **503,415** applications
- **60%** approved
- Average benefit of **\$280**

LIHEAP Crisis

- **116,639** applications approved
- Average benefit of **\$435**



**LIHEAP assisted 303,431
PA households in 20-21**

Some 2021-2022 stats so far:

LIHEAP Cash

- **389,968** applications
- **63%** approved
- Average benefit of **\$562**

LIHEAP Crisis

- **82,113** applications approved
- Average benefit of **\$563**

*as of 2/14/2022



21-22 Program Dates:

October 18th 2021 through May 6th 2022



LIHEAP Cash & Crisis Income Limits:

<u>Household Size</u>	<u>Limit (150% FPIG)</u>
1 person	\$19,320
2 persons	\$26,130
3 persons	\$32,940
4 persons	\$39,750
5 persons	\$46,560
6 persons	\$53,370
7 persons	\$60,180
8 persons	\$66,990
For each additional person add:	\$6,810

LIHEAP Cash

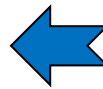
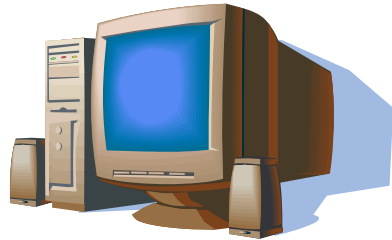
- A benefit to help offset winter heating costs
- Grants range from \$500 to \$1500
- In most cases the benefit is sent directly to a participating utility or fuel vendor

LIHEAP Crisis

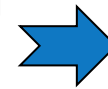
- For home-heating emergencies
- Benefits from \$25 to \$1200
- No application needed if the household was already approved for LIHEAP



How to Apply



2021-22 APPLICATION FOR THE LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)
To apply for Energy Assistance, you must complete all questions front and back and sign at the red "X". Be sure your correct and complete name and address is entered below. If incorrect, cross out and PRINT correctly in spaces provided below.
YOU CAN ALSO APPLY ONLINE AT WWW.COMPASS.STATE.PA.US BEGINNING SEPTEMBER 13, 2021.



YOUR NAME AND ADDRESS **Your county assistance office address** **CHS USE ONLY**

Use this COMPASS registration number [] to apply online at www.compass.state.pa.us.

If you do not understand these instructions, contact your local county assistance office.

1 Please complete this section for the head of household.
*Use the codes from page 2 to help provide the details.

Name (Include Last, First Middle Initial) _____ Date of Birth _____ Sex _____ Social Security Number _____
Home Address (Include Street, Apt. Number, City, State & ZIP Code+4) _____
Mailing Address if different (Include Street, Apt. Number, City, State & ZIP Code+4) _____
County You Live In _____ Phone Number: _____ Citizenship? _____ Race (Optional)? _____ Ethnicity (Optional)? _____ Marital Status? _____
If you are currently receiving Cash, Medical Assistance, or SNAP benefits, may we use the income you have on file? Yes No

2 Do you read, write and understand English? Yes No If no, what language? _____

3 Are You:

Renting with heat included Renting subsidized housing/Section 8 housing with heat included
 Renting with heat **not** included Renting subsidized housing/Section 8 housing with heat **not** included
 An unrelated roomer An owner or are you buying your home Other: _____
 If heat is included in your rent, attach a note from your landlord stating that heat is included and what type of heat is used.

4 What is your main heating source? Choose the type of energy that heats your home or is being used if your main heating source is not working. Attach a copy of your last bill or a statement from a utility or fuel dealer stating the type of fuel and that you are accepted as a customer.

Electric Fuel Oil Coal Natural Gas Kerosene Propane or Bottled Gas Blended Fuel Wood/Other _____

4a Do you need electricity to run your main heating source (secondary heat)? Yes No

5 Which utility company or fuel dealer do you want to receive your LIHEAP grant? Write their name and address, and your account information.

Name of Utility Company or Fuel Dealer _____ Account Number _____
 Address (Include Street, City, State & ZIP Code+4) _____ Name on Account _____



Application Process


1. The application is reviewed to determine if it is complete.
2. Verification is requested from the applicant if needed.
3. The applicant has 15 days to provide the verification.

RECEIVED
OCT 18 2021

Application Process (continued)

4. The application is approved or rejected within 30 days of receipt.
5. The applicant receives a notice explaining the eligibility decision.

ARMSTRONG CAG
120 NORTH WATER STREET
KITTINGING, PA 16201




pennsylvania
DEPARTMENT OF HUMAN SERVICES
OFFICE OF INCOME MAINTENANCE
Notice ID: 9001241035 | C:2051

Pnkyl Pnkyl
Lheap August Release
Do Not Use
Mechanicsburg, PA 17011

Mail Date: 08/15/2018
Record ID: 037927130

COMPASS: The fast and easy way to apply for benefits
www.compass.state.pa.us

The Department of Human Services (DHS) is writing to you about your Low-Income Home Energy Assistance Program (LIHEAP) benefits.

 **Low-Income Home Energy Assistance Program (LIHEAP)**

You *qualify* for a LIHEAP Cash Benefit:
- \$788.00 will be sent to TEST UTILITY COMPANY on August 22, 2018.
- This is a one-time only payment for the 2018-2019 heating season.

If you do not agree with this decision, fill out the enclosed Fair Hearing form and mail or give it to your caseworker. It must be postmarked or received on or before September 14, 2018.

We determined your countable annual income, representing 12 months (08/2017 - 07/2018), to be \$1,920.00.

The income limit to qualify is \$30,630.00.

LIHEAP funds in your account with your fuel dealer and/or utility provider must be used by June 30 of the next LIHEAP program year or they will be returned to DHS.

Income Details

This is the monthly income based on what you told us and/or information we got from other data sources. Allowable deductions and expenses may be different for each program.


Member	Source	07/2018
PNKYI PNKYI	GFHGF	\$200.00
Total Income		\$200.00

Record ID: 037927130

Mail Date: 08/15/2018

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Client Contact Information

- LIHEAP Client Hotline
 - 1-866-857-7095
- COMPASS
 - www.compass.state.pa.us
- LIHEAP Website
 - <https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx>

Vendor Contact Information

- LIHEAP Vendor Helpline
 - 1-877-537-9517
- Vendor Mailbox
 - RA-LIHEAPVendors@pa.gov
- LIHEAP Vendor Website
 - <https://www.dhs.pa.gov/providers/Providers/Pages/LIHEAP-Vendors.aspx>



Questions?