LIHEAP 2022-2023





Season opening to the general public on......

11/01/2022

Closes on 4/28/2023

- ❖ Pre-season mailings were sent out in three phases beginning the week of 9/06/22.
- ❖ These were for those households that received a LIHEAP benefit for the 21-22 LIHEAP season
- Households did receive a summer fill supplement and Utility supplement

DHS issued a \$500 supplemental payment to households that received a regular LIHEAP cash or crisis payment for a deliverable fuel during the 2021-22 season.

DHS issued \$250 supplemental payment to households that received a regular LIHEAP cash or crisis payment for a utility during the 2021-22 season.

2



Cash Grant Amounts:

Minimum = \$300

Maximum = \$1000

- Benefit amounts are based on:
 - ✓ Annual income
 - ✓ Number of household members
 - ✓ Type of heating source
 - ✓ Type of living arrangement and the region of the state



Income Limit

The income limit for the LIHEAP program:

150% of the Federal Poverty Income Guidelines

\$20,385

2 \$27,465

3 \$34,545

4 \$41,625

Each additional person add \$7,080

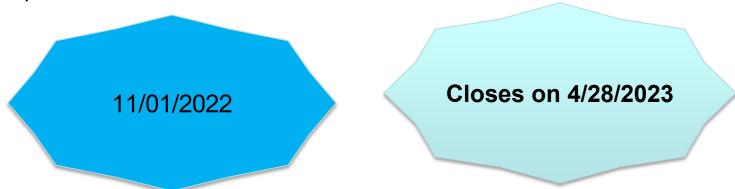


- Cash grants cannot be used to pay security deposits or meter installation fees
- Cash grants can now be used towards tank setting fees and late payment fees, if used to resolve a crisis
- Cash grants cannot be used to pay on past balances for deliveries made <u>prior</u> to 10/01/22
- Households that are renting with heat included or are a nonrelated roomer will receive half of the LIHEAP benefit
- A household member can only receive one cash grant even if they move to different address during the season

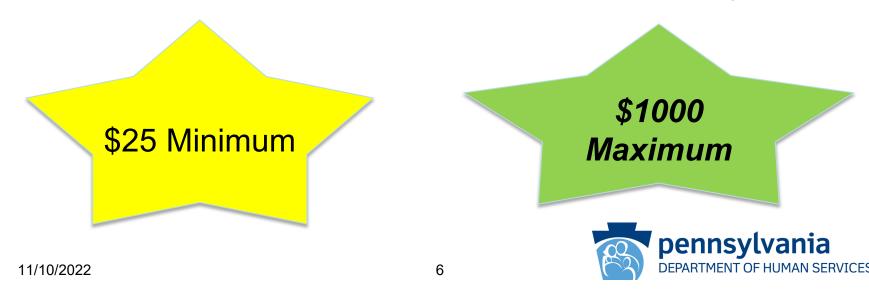


Crisis Component of LIHEAP

Crisis opens:



Crisis Benefit Amount if lower this season because the special COVID 19 funding has ended



Crisis Component of LIHEAP

- Crisis is for deliverable heating sources and shut off notices for non-deliverable heating sources
- Crisis monies will be authorized in conjunction with the cash benefit to "fill the tank" – not just to meet the minimum delivery of the vendor.
- Crisis payments cannot be used for previous deliveries to a home
- Shut off notices will be accepted until the start of the PUC moratorium period – 12/01/22



Crisis Component of LIHEAP

- A crisis authorization is NOT to be considered an automatic \$1000 credit for the customer. For deliverable fuel the vendor will bill for the actual amount of the crisis monies that was delivered
- The customer should review their billing statement to know the amount of crisis that was billed.
- For a non deliverable crisis electric or gas, the county assistance office will only authorize the specific amount needed to avoid the shut off.
- The customer will need to request the additional crisis monies that may not have been used at the time of the initial deliver. If not, then they may miss out on additional crisis help.



Weatherization Component of LIHEAP

Crisis Weatherization Income Eligibility Limit = 150% Federal Poverty
Income Guidelines

Households experiencing heating emergencies such as broken heating equipment or leaking lines that must be fixed or replaced may be eligible for additional benefits through the LIHEAP crisis Weatherization program.

In order for the referral to be made to the local Department of Community and Economic Development ~ Bedford Community Action and Cambria Community action,

The household will need to contact the county assistance to request the referral



What is required by the applicant?

- Information required to avoid a delay in the application process includes:
- A signed <u>current program year LIHEAP application</u> or a completed COMPASS application.
- Name, social security numbers, and income for all household members
- Name and account number of their main heating source.
- Name and account number of their secondary heating source (electric only – needed to run the main heat source) if they wish to have the LIHEAP benefit issued to this vendor
- Income verification for the month before the application was submitted: example: application is submitted in November, October's pays would need submitted



What is required by the applicant?

 Continued......Information required to avoid a delay in the application process includes:

- Verification of their heating source: A bill from 01/2022 for deliverable fuel and for non-deliverable fuel a bill dated two months prior to the month of application.
- If the household is currently receiving benefits, they can request to use the income we currently have on file



How can I apply for LIHEAP?

COMPASS

Paper Application myCOMPASS PA Mobile App



Benefits of applying through COMPASS

www.compass.state.pa.us

- The compass application is received in the CAO the same day the application is completed online and sent.
- A verification check list can be printed for required documentation.
- Required verification can be scanned to the individual's compass account and sent to the CAO.
- Households applying through COMPASS may receive an automated eligibility determination if the customer chooses to us income on file and there were no reported change of the address or vendor.



myCOMPASS Mobile App. ~

• With the COMPASS mobile App you can access benefits from anywhere, at any time. Review what benefits are being received, check the status of applications, upload documents, and report changes direct from your phone. Benefits made easier!!!









Cambria CAO Contact Information

 Cambria CAO LIHEAP contacts for the 2019-20 LIHEAP Season:

Holly Burkhart 814-533-2341 - Hburkhart@pa.gov

Judi Letzo 814-533-2328 - Jletzo@pa.gov

Mike Petrunak 814-533-2387 Mpetrunak@pa.gov

LIHEAP Phone 814-533-2253 - C-cambriac@pa.gov

