

## Terminations and Reconnections: Year-to-Date March 2023 vs. Year-to-Date March 2024

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

Company	Terminations			Reconnections		
	2023	2024	Percent Change	2023	2024	Percent Change
Duquesne Light	2	584	29100%	0	247	
Met-Ed	1,136	1,150	1%	867	826	-5%
PECO	0	0		948	90	-91%
Penelec	813	1,001	23%	493	526	7%
Penn Power	126	241	91%	83	126	52%
PPL	397	1,284	223%	212	702	231%
UGI Electric	35	38	9%	22	20	-9%
West Penn	830	1,059	28%	541	626	16%
<b>Total - Electric</b>	<b>3,339</b>	<b>5,357</b>	<b>60%</b>	<b>3,166</b>	<b>3,163</b>	<b>0%</b>
Columbia Gas	31	26	-16%	111	146	32%
National Fuel	0	0		68	87	28%
Peoples	0	0		139	230	65%
Philadelphia Gas Works	0	0		319	566	77%
UGI Gas	605	467	-23%	535	639	19%
<b>Total - Gas</b>	<b>636</b>	<b>493</b>	<b>-22%</b>	<b>1,172</b>	<b>1,668</b>	<b>42%</b>
<b>Total (Electric &amp; Gas)</b>	<b>3,975</b>	<b>5,850</b>	<b>47%</b>	<b>4,338</b>	<b>4,831</b>	<b>11%</b>
Aqua Pennsylvania	737	1,167	58%	492	684	39%
Pennsylvania-American	2,028	2,021	0%	1,177	1,192	1%
Pittsburgh Water & Sewer	3	92	2967%	0	47	
<b>Water - Total</b>	<b>2,768</b>	<b>3,280</b>	<b>18%</b>	<b>1,669</b>	<b>1,923</b>	<b>15%</b>
<b>Total (Elec., Gas &amp; Water)</b>	<b>6,743</b>	<b>9,130</b>	<b>35%</b>	<b>6,007</b>	<b>6,754</b>	<b>12%</b>

5/1/2024

Terminations for non-payment.

Reconnections for full customer payment, partial payment or payment arrangement; for customer submission of a medical certification; and for reasons other than customer payment or medical certification.

## 2024 Terminations\*\*

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

Company	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD Total
Duquesne Light	326	232	26										584
Met-Ed	85	381	684										1,150
PECO	0	0	0										0
Penelec	127	219	655										1,001
Penn Power	45	65	131										241
PPL	487	374	423										1,284
UGI Electric	10	20	8										38
West Penn Power	61	325	673										1,059
<b>Total - Electric</b>	<b>1,141</b>	<b>1,616</b>	<b>2,600</b>										<b>5,357</b>
Columbia Gas	6	7	13										26
National Fuel	0	0	0										0
Peoples	0	0	0										0
Philadelphia Gas Works	0	0	0										0
UGI Gas	86	164	217										467
<b>Total - Gas</b>	<b>92</b>	<b>171</b>	<b>230</b>										<b>493</b>
<b>Total (Electric &amp; Gas)</b>	<b>1,233</b>	<b>1,787</b>	<b>2,830</b>										<b>5,850</b>
Aqua Pennsylvania	327	477	363										1,167
Pennsylvania-American	723	584	714										2,021
Pittsburgh Water & Sewer	24	41	27										92
<b>Water - Total</b>	<b>1,074</b>	<b>1,102</b>	<b>1,104</b>										<b>3,280</b>
<b>Total (Elec., Gas &amp; Water)</b>	<b>2,307</b>	<b>2,889</b>	<b>3,934</b>										<b>9,130</b>

\*\*Monthly numbers subject to change.

5/1/2024

## 2024 Reconnections\*\*

As Reported by Utilities Pursuant to Monthly Reporting Requirements at 52. Pa. Code 56.231

Company	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD Total
Duquesne Light	117	115	15										247
Met-Ed	89	252	485										826
PECO	71	17	2										90
Penelec	59	107	360										526
Penn Power	26	24	76										126
PPL	276	210	216										702
UGI Electric	4	13	3										20
West Penn Power	75	185	366										626
<b>Total - Electric</b>	<b>717</b>	<b>923</b>	<b>1,523</b>										<b>3,163</b>
Columbia Gas	95	32	19										146
National Fuel	54	24	9										87
Peoples	174	36	20										230
Philadelphia Gas Works	337	154	75										566
UGI Gas	333	174	132										639
<b>Total - Gas</b>	<b>993</b>	<b>420</b>	<b>255</b>										<b>1,668</b>
<b>Total (Electric &amp; Gas)</b>	<b>1,710</b>	<b>1,343</b>	<b>1,778</b>										<b>4,831</b>
Aqua Pennsylvania	178	271	235										684
Pennsylvania-American	371	397	424										1,192
Pittsburgh Water & Sewer	8	21	18										47
<b>Water - Total</b>	<b>557</b>	<b>689</b>	<b>677</b>										<b>1,923</b>
<b>Total (Elec., Gas &amp; Water)</b>	<b>2,267</b>	<b>2,032</b>	<b>2,455</b>										<b>6,754</b>

\*\*Monthly numbers subject to change.

5/1/2024