(SUBURB OF HARRISBURG) PHONE (717) 790-3115 • FAX (717) 790-3120 FID# 23-1596107

February 5, 2003

Mr. & Mrs. Dwight Herrmann 849 Kiehl Drive Lemoyne, PA 17043

RE: Claim Bill of lading #1425M

Dear Mr. & Mrs. Herrmann:

DOCUMENT



Since 1923

I apologize for the delay in getting an answer to you. We propose the following on your claim.

- 1. White-5 Shelf Bookcase-- as requested \$117.00 2. Glass light Globe-- as requested \$ 40.00
- 3. Misting Fan-as requested \$161.94 Note: We will make arrangements to pick up this item.
- 4. 3 Glass Flowers--We did not pack these items and feel that we are not responsible for their breakage. However, we are sending--as requested \$12.00
- 5. Wooden Dresser--There were no exceptions noted at delivery. We reserve the right to have our repair service review this piece. We sent Mr. DiMartile out and he was sent away. We want to have Prescott Furniture Service look at this item.

If this is acceptable, please call us as soon as possible at 717-790-3116. We want to get your claim taken care of and reimburse you.

Sincerely,

M. F. ROCKEY MOVING COMPANY

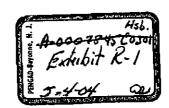
A-0008745500301

Gary L. Henline General Manager

GLH:IIh

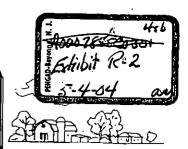
Enclosure:

Check









(SUBURB OF HARRISBURG) PHONE (717) 790-3115 • FAX (717) 790-3120 FID# 23-1596107

RE: Claim

**Since 1923** 

February 11, 2003

Mr. & Mrs. Dwight Herrmann 849 Kiehl Drive Lemoyne, PA 17043

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Gary L. Henline General Manager

GLH:IIh

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Our plants from the years

WORLD-WIDE SERVICE

## PROPRIETARY INFORVATION

Docket Number A-00087455 C0301

Name of Document Exhibit R3

Date Document Received

5-4-2004

## DOCUMENT CONTAINS

PROPRIETARY INFORMATION