



Orange & Rockland
a conEdison, inc. company

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April 15, 2014

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: First Quarter 2014 Quarterly Reliability Report for Pike County
Light & Power Company

Dear Secretary Chiavetta:

Pike County Light & Power Company hereby submits its First Quarter 2014 Reliability Report as required by the Commission's regulations, i.e., 52 PA. Admin. Code Section 57.195(e).

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent
Section Manager
Performance & Operational Engineering
Pike County Light and Power
(Orange and Rockland Utilities)

Enclosures

c:
Ms. Tanya J. McCloskey
Acting Consumer Advocate
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

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300 N. Second Street, Suite 1102
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Pike County Light & Power Company
Quarterly Reliability Report

First Quarter 2014

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

1st Quarter 2014 Major Events

No major event occurred in the Pike County Light & Power Company ("PCL&P") service territory during the first quarter of 2014.

1st Quarter 2014 Pre-Arranged Outages

No Pre-Arranged Outages occurred in the Pike County Light & Power Company ("PCL&P") service territory during the first quarter of 2014.

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Period

| Year | Quarter | Customers Served | Interruptions | Customers Affected | Customer Minutes of Interruptions |
|------|---------|------------------|---------------|--------------------|-----------------------------------|
| 2013 | 2nd Qtr | 4,491 | 53 | 3,243 | 549,183 |
| 2013 | 3rd Qtr | 4,491 | 54 | 5,121 | 1,098,305 |
| 2013 | 4th Qtr | 4,491 | 54 | 5,449 | 1,137,056 |
| 2014 | 1st Qtr | 4508 | 53 | 9,952 | 1,639,489 |

Performance Ratios - Rolling 12-Month Data

| | Frequency SAIFI | Restoration CAIDI (min) | Duration SAIDI (min) |
|---------------------------|-----------------|-------------------------|----------------------|
| Benchmark | 0.61 | 174 | 106 |
| Rolling 12 Month Standard | 0.82 | 235 | 195 |

| Year | Quarter | Frequency SAIFI | Restoration CAIDI | Duration SAIDI |
|------|---------|-----------------|-------------------|----------------|
| 2013 | 2nd Qtr | 0.72 | 169 | 122 |
| 2013 | 3rd Qtr | 1.14 | 214 | 245 |
| 2013 | 4th Qtr | 1.21 | 209 | 253 |
| 2014 | 1st Qtr | 2.21 | 165 | 364 |

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

| Cause | Number of Interruptions | | Customers Affected | | Customer Minutes of Interruptions | |
|---------------------|-------------------------|------------|--------------------|------------|-----------------------------------|------------|
| | 12- Month | % of Total | 12- Month | % of Total | 12- Month | % of Total |
| Tree Contact | 26 | 49.1% | 1,182 | 11.9% | 217,958 | 13.3% |
| Equipment Failure | 11 | 20.8% | 2,732 | 27.5% | 735,880 | 44.9% |
| Lightning | 1 | 1.9% | 1 | 0.0% | 135 | 0.0% |
| Animal Contact | 5 | 9.4% | 813 | 8.2% | 96,110 | 5.9% |
| Unknown / Other | 6 | 11.3% | 631 | 6.3% | 84,271 | 5.1% |
| Non-Comp. Accidents | 3 | 5.7% | 172 | 1.7% | 21,570 | 1.3% |
| Customer Problem | 0 | 0.0% | - | 0.0% | - | 0.0% |
| Overload | 0 | 0.0% | - | 0.0% | - | 0.0% |
| Work Error | 1 | 1.9% | 4,421 | 44.4% | 483,565 | 29.5% |
| All Causes | 53 | | 9,952 | | 1,639,489 | |